



VA TMS Domain Manager and Learning Manager Administrator Course

Session 5: Create and Configure Scheduled Offerings

Virtual Instructor-Led Training
Participant Guide

March 2014

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1.0 Training Content

1.1 Session 5 Overview



Slide 1: Session 5: Create and Configure Scheduled
Offerings

Session Objectives

Describe the process for creating a scheduled offering

Create a scheduled offering with segments

Assign resources to a segment within a scheduled offering

Copy scheduled offerings

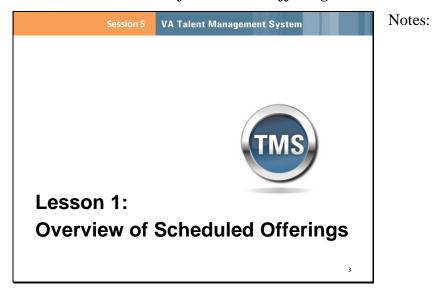
Add new classes

Slide 2: Session Objectives

Notes:



1.2 Lesson 1: Overview of Scheduled Offerings



Slide 3: Lesson 1: Overview of Scheduled Offerings

Lesson 1 Objectives

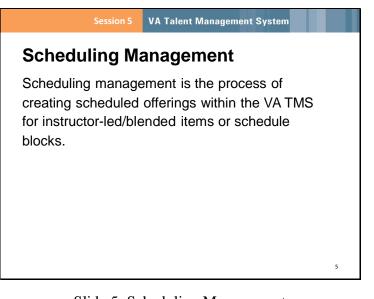
After completing this lesson, you will be able to:

Explain scheduled offering concepts

Define key scheduling terminology and system tools

Slide 4: Lesson 1 Objectives





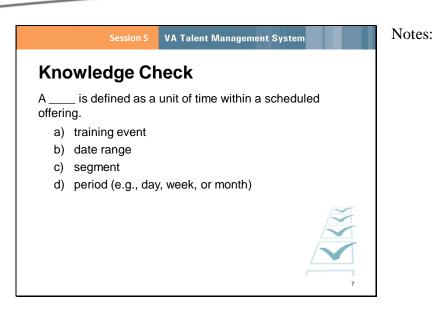
Slide 5: Scheduling Management

Scheduled Offering
Scheduled Offering
Scheduled offerings are scheduled items used to manage resources, user registration, and course duration. A scheduled offering:

Places an instance of the item on the calendar
Allows resources to be associated to it
Allows users to be registered into it
After creating instructor-led/blended items, the next step is to schedule them for a specific date, time, and location in order to track user registration.

Slide 6: Scheduled Offering





Slide 7: Knowledge Check



1.3 Lesson 2: Create a Scheduled Offering



Slide 8: Lesson 2: Create a Scheduled Offering

Lesson 2 Objectives

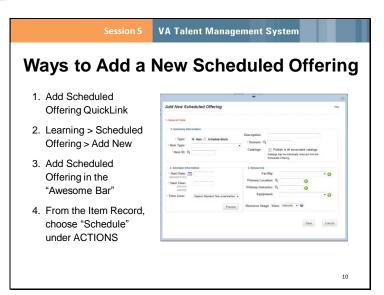
After completing this lesson, you will be able to:

Demonstrate the processes for scheduling items

Navigate scheduled offering record tabs

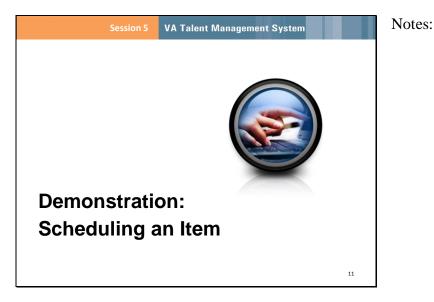
Slide 9: Lesson 2 Objectives





Notes

Slide 10: Ways to Add a New Scheduled Offering



Slide 11: Demonstration: Scheduling an Item





Demonstration: Scheduling an Item

From this tool, you may set the default schedule information and select the default instructor, location, and equipment resources for all segments of the scheduled offering. The schedule preview and a resource usage view show possible resource conflicts.

Log in to the VA TMS to select one of the four (4) ways of adding a new scheduled offering.

- 1. Add New Scheduled Offering.
- 2. Verify that **Admin** tab is selected.
- 3. Access the **Add New Scheduled Offering** wizard in one of the four ways described in the previous section.
- 4. Select the **Item type** radio button.
- 5. Select the **Item ID magnifying glass** icon to search for the item to schedule.
- 6. Enter a description for this scheduled offering.
- 7. Specify a domain for the new record.
- 8. Check the **Publish in all associated catalogs** checkbox.

NOTE: If you select the **Publish in all associated catalogs** checkbox, then (when you save the new scheduled offering) the system automatically adds this new scheduled offering to every catalog that the item already belongs to. This makes it visible and possibly available for users to self-register.

9. Select a start date, start time, and time zone.

NOTE: The scheduled start date and time and the scheduled end date and time will appear below the schedule information.

- 10. Optional: Select **Preview** to view the basic information for the offering.
- 11. Select a facility from the **Facility** drop-down menu.
- 12. If applicable, select the other resources associated with the scheduled offering: location, instructor, and equipment.

NOTE: Alerts are displayed if there are any resource conflicts. Depending on the item configuration, an alert may also display if the selected instructor is not authorized to teach the item.

13. Select Save.



- 14. If there are any warnings, the **Warning Details** screen displays. Select **Yes** to continue.
- 15. The **Schedule Offering** record displays allowing you to make further configurations.
- 16. For use in future labs, record the system-generated schedule offering ID (numeric value located in the upper right corner of the **Core** area).



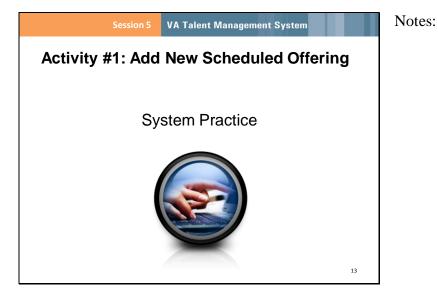
The Job Aid: Create Scheduled Offering is available in the VA TMS.





Notes:

Slide 12: System Login



Slide 13: Activity #1: Add New Scheduled Offering





Activity #1: Add New Scheduled Offering

Scenario: You are going to schedule your IT Policies course. Make the start date in the near future, publish to all associated catalogs, make appropriate time zone decisions, and add resources of your choice.

- 1. Verify that **Admin** tab is selected.
- 2. Access the **Add New Scheduled Offering** wizard in one of the four ways described in the previous section.
- 3. Select the **Item type** radio button.
- 4. Select the **Item ID magnifying glass** icon to search for the item to schedule.
- 5. Enter a description for this scheduled offering.
- 6. Specify a domain for the new record.
- 7. Check the **Publish in all associated catalogs** checkbox.

NOTE: If you select the **Publish in all associated catalogs** checkbox, then (when you save the new scheduled offering) the system automatically adds this new scheduled offering to every catalog that the item already belongs to. This makes it visible and possibly available for users to self-register.

8. Select a start date, start time, and time zone.

NOTE: The scheduled start date and time and the scheduled end date and time will appear below the schedule information.

- 9. Optional: Select **Preview** to view the basic information for the offering.
- 10. Select a facility from the **Facility** drop-down menu.
- 11. If applicable, select the other resources associated with the scheduled offering: location, instructor, and equipment.

NOTE: Alerts are displayed if there are any resource conflicts. Depending on the item configuration, an alert may also display if the selected instructor is not authorized to teach the item.

- 12. Select Save.
- 13. If there are any warnings, the **Warning Details** screen displays. Select **Yes** to continue.
- 14. The **Schedule Offering** record displays allowing you to make further configurations.

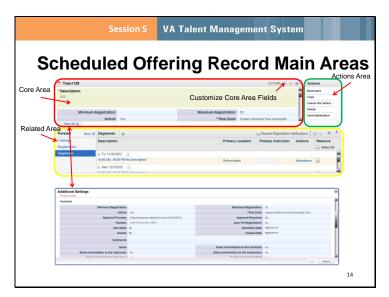


15. For use in future labs, record the system-generated schedule offering ID (numeric value located in the upper right corner of the **Core** area).

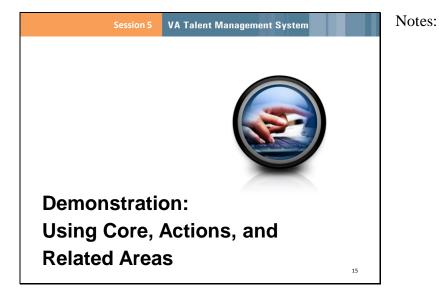


The Job Aid: Create Scheduled Offering is available in the VA TMS.





Slide 14: Scheduled Offering Record Main Areas



Slide 15: Demonstration: Using Core, Actions, and Related Areas





Demonstration: Using Core, Actions, and Related Areas

Log in to the VA TMS to show the three main areas:

1. Core Area: Summary

You can use the **Core** area of the selected scheduled offering record to update the basic attributes of the record (summary information). These attributes could include, for example, the offering description, domain, facility, registration settings, and any other fields deemed required by the global system administrators or added based on your Personalize field preferences.

Select the **View All** link to see additional settings for the scheduled offering, including title, description, summary, extended summary, physical schedule, and registration.

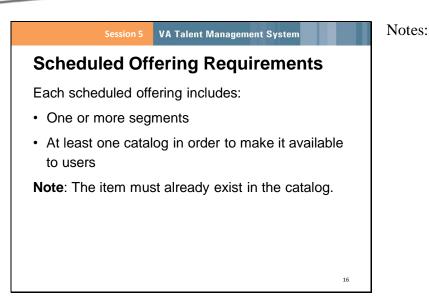
2. Related Area

The **Related** area contains additional information regarding the scheduled offering, including registration information, associated catalogs, and segment details.

3. Actions Area

For a scheduled offering, admins can select the **View Roster** link in the **Actions** area of Scheduled Offering record. This quickly generates the Roster/Sign-In Sheet report that shows all of the users who are enrolled for that scheduled offering.





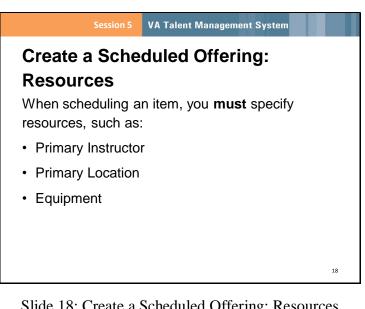
Slide 16: Scheduled Offering Requirements

Create a Scheduled Offering: Time
When scheduling an item, you must specify:

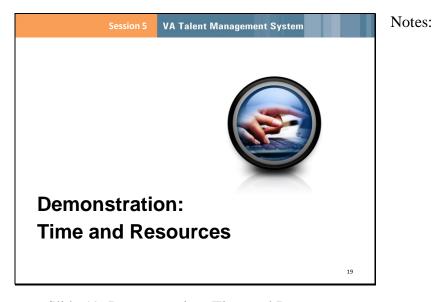
Start date
Start time
Time zone for delivery

Slide 17: Create a Scheduled Offering: Time





Slide 18: Create a Scheduled Offering: Resources



Slide 19: Demonstration: Time and Resources





Demonstration: Time and Resources

Show the following areas:

Time:

When scheduling an item, you *must* specify a start date, start time, and time zone for delivery. You may also decide to enable the **Use Time Zone of this Offering** option. If you want the start and end times of each segment to be displayed in the selected time zone, select **View All** from the **Core** area to open the **Additional Settings** page. Scroll down to the **Physical Schedule** section and select **Yes** from the **Use Time Zone of this Offering** drop-down menu. This is useful as users are attending the offering from different time zones.

If this option is set to **No**, then all times will be recalculated and displayed to the admin and users in their preferred time zones, which can be set in preferences. The **Always Display Scheduled Offerings in this Time Zone** checkbox, located under **Preferences** of both the user and admin records, will override the selection within the **Use Time Zone of this Offering** drop-down menu within the scheduled offering record. This means that an admin or user will see all scheduled offerings in his or her own time zone regardless of the setting for a particular scheduled offering.

After you have entered all required information, select **Preview** to view the basic scheduling information for the offering.

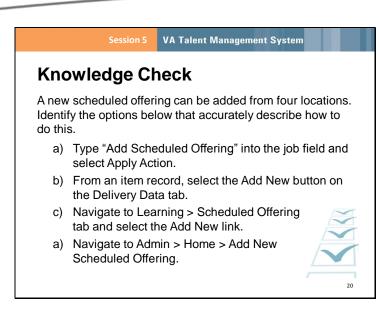
Resources:

The primary purpose of the **Resources** area is to allow you to identify any of the listed resources (Facility, Primary Location, Primary Instructor, Equipment) required for the scheduled offering.

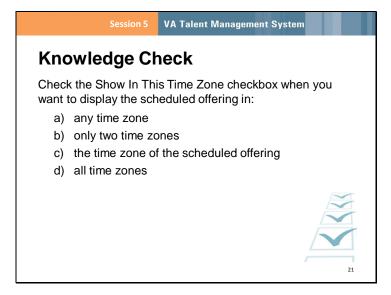
If the facility, location, or equipment that you wish to attach to the scheduled offering does not already exist in the system, then you can add it directly from the wizard interface. This is done by selecting the **Add** icon next to the respective resource field. The ability to add from the wizard is controlled by workflows.

After you enter all required information and associate the scheduled offering with at least one resource, select the **resource** from the **Resource Usage View** drop-down menu. The system shows all of the other scheduled offerings that also use the resource selected. If nothing is displayed, then the resource you selected is not being used by any other scheduled offering.





Slide 20: Knowledge Check



Slide 21: Knowledge Check



1.4 Lesson 3: Segments



Slide 22: Lesson 3: Segments

Lesson 3 Objectives

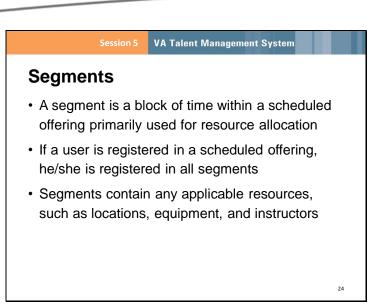
After completing this lesson, you will be able to:

Modify the segments of a scheduled offering

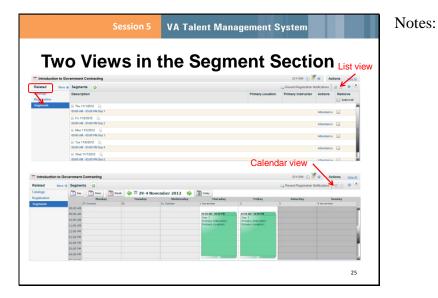
Assign resources to a segment

Slide 23: Lesson 3 Objectives





Slide 24: Segments



Slide 25: Two Views in the Segment Section



VA Talent Management System **List View** · Lists all segments and assigned resources in text format · The only view in which segments can be copied · The only view in which an admin can record attendance

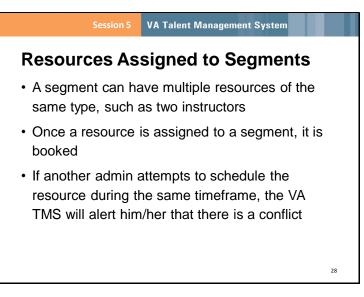
Notes:

Slide 26: List View

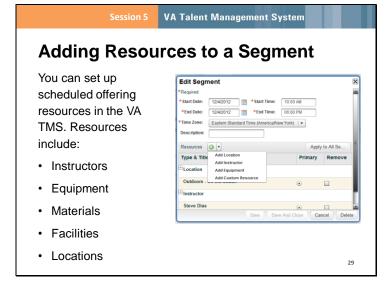
VA Talent Management System **Calendar View** · Shows segments in graphical calendar format · Segment times and dates can be altered by dragging and resizing segment boxes · View can be altered to reflect day, week, or monthly view

Slide 27: Calendar View

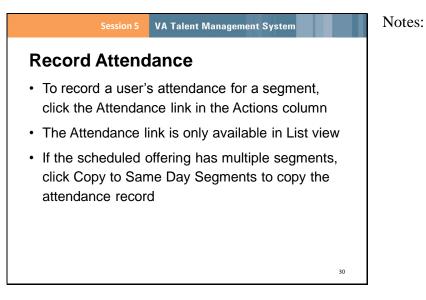




Slide 28: Resources Assigned to Segments



Slide 29: Adding Resources to a Segment



Slide 30: Record Attendance



Slide 31: Demonstration: Segments



Demonstration: Segments

Log in to the VA TMS to discuss/show the following areas:

Assigning instructors:

Once the instructor is identified, he or she can be assigned to the segment(s) within a scheduled offering.

Select **Add Resources** and select **Add Instructor** from the drop-down menu. The VA TMS returns all instructors in the search results. The search results include a column that displays the resource availability, which can help when determining the segment resource allocation:

- Not Available
- Available for entire scheduled offering
- Available for current segment
- Blank (when segment information is not available)

NOTE: The search for authorized instructors is an option per item—so it's not necessary to clear out the item information from the filter if you want to search for an instructor who is not specifically authorized to teach this item. To perform search and select search filters, select the **Search** tab, enter your search criteria, and select **Search**.

Assigning locations:

When you identify the training location, you can assign it to the segment(s) within a scheduled offering.

To assign locations to segments, select **Add Resources** and select **Add Location** from the drop-down menu. The VA TMS returns all locations in the search results.

Assigning equipment:

Equipment is any reusable resource that is used in the delivery of scheduled offerings. These include overhead projectors, television monitors, classroom laptops, etc. Equipment can be associated with locations and facilities. You may schedule equipment that does not come with the location that has been scheduled. To schedule these additional resources, select the **Add Resources** button for the segment in which you want to schedule them.

Resource conflicts:

If you select a resource that is already scheduled for the same time in which you are trying to schedule it, a warning message displays. You can view the conflict and make a decision to continue and schedule that resource or search for and select another.

25

Apply to all segments:

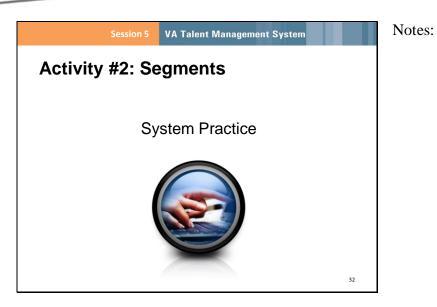


In the Associated Resources area, you can add all of the resources that will be needed to deliver the segment. You can also select **Apply to All Segments** to copy the resources that you have applied to the segment that you're modifying to all other segments of the scheduled offering.

Additional segments:

Once a scheduled offering is created, you have the ability to add or remove segments from that scheduled offering. The default segment structure is established through the **Segments** tab of the item record. You can add a new segment to the scheduled offering by either selecting the **Add New Segments** button or by selecting the **Copy Segments** icon. The **Copy Segments** icon is only available in list view.





Slide 32: Activity #2: Segments





Activity #2: Segments

Assigning resources to segments:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in the Create a Scheduled Offering activity.
- 3. Select Search.
- 4. Select the **scheduled offering ID** link to access the scheduled offering in edit mode.
- 5. Select the **Segments** tab from the **Related** area.
- 6. In calendar view, double-select the segment you want to assign resources to.

NOTE: In list view, select the segment link.

- 7. For the selected segment, select a primary instructor.
- 8. Select Add Resources.
- 9. Select Add Instructor.
- 10. Select the corresponding checkbox to select the instructor to add for the segment.
- 11. Select Add.
- 12. Identify the primary instructor and select the corresponding radio button in the **Primary** column.
- 13. Select Save.

NOTE: When adding an instructor, the VA TMS returns only instructors who are authorized to teach this item.

- 14. Select a primary location.
- 15. Select **Save and Close**.

NOTE: If there are multiple segments and one or more of the segments do not have a primary instructor and/or location designated, the system displays a warning pop-up box. Select **OK** to continue.



The Job Aid: Create Scheduled Offering is available in the VA TMS.



Adding a second instructor to a segment:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in the Create a Scheduled Offering activity and select Search.
- 3. Select the **scheduled offering ID** link to access the scheduled offering in edit mode.
- 4. Select the **Segments** tab from the **Related** area.
- 5. In calendar view, double-select the segment you want to add a second instructor.
- 6. Select **Add Resources** and select **Add Instructor** from the drop-down menu.
- 7. Select the corresponding checkbox to select the second instructor to add for the segment.
- 8. Select **Add**.
- 9. Identify the primary instructor and select the corresponding radio button in the **Primary** column.
- 10. Select Save.
- 11. View all the instructors scheduled to teach during the segment. Note the primary instructor.
- 12. Select **Cancel** to return to the calendar or list view.

NOTE: If you did not select **Save**, in step 12, select **Save and Close** to save your changes and return to the segment calendar or list view.



The Job Aid: Create Scheduled Offering is available in the VA TMS.

Adding segments to a scheduled offering:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in the Create a Scheduled Offering activity.
- 3. Select **Search**.
- 4. Select the **scheduled offering ID** link to access the scheduled offering in edit mode.
- 5. Select the **Segments** tab from the **Related** area.
- 6. Select the **Add New Segments** button.



- 7. Enter the segment information:
 - Start date and time
 - End date and time
 - Segment description (optional but recommended)

Copy daily segments:

- 1. Navigate to the segment you just created.
- 2. Select the **List View** icon.
- 3. Next to the segment just created, select the **Copy Segments** icon.
- 4. Enter the number of times to copy the segment.

NOTE: The system is actually copying all segments scheduled on the same date of the segment you selected, not just the segment you selected. This will create each duplicate segment(s) on a different day. You can modify the new segment dates, times, and time zones once they are created.

- 5. Select Copy.
- 6. View the new segment(s).

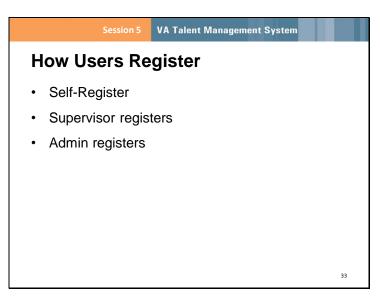
NOTE: The resources assigned to the original segment are carried over to the new segment(s).

- 7. Modify the description for each new segment.
- 8. Select Save and Close.
- 9. Change the end time of one of the new segments.
- 10. Select Save and Close.



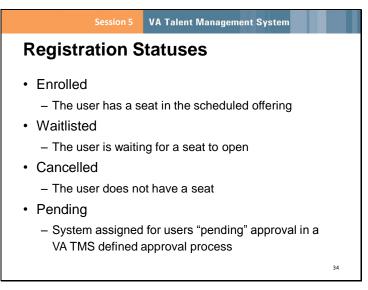
The Job Aid: Create Scheduled Offering is available in the VA TMS.





Notes:

Slide 33: How Users Register



Slide 34: Registration Statuses





Slide 35: Demonstration: Registration



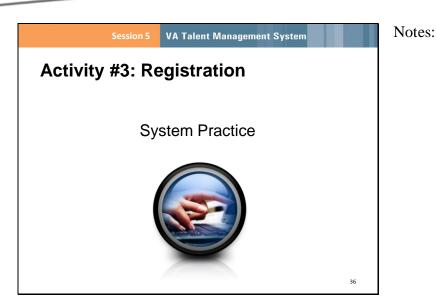


Demonstration: Registration

Register users for the scheduled offering you created:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for the scheduled offering created (Use "Exact" and the Scheduled Offering ID you created, or just use Recents or Bookmarks).
- 3. Select the **Registration** section of the **Related** area.
- 4. Select the **Add Users** button and choose **Add Users**.
- 5. Enter search criteria to search for users; User ID contains "Test."
- 6. Select **Search**.
- 7. Select the **Add** checkbox next to the user you want to register.
- 8. Select **Add**.
- 9. Confirm that the user has been added by verifying the user's name has been added in the **Enrolled** section.





Slide 36: Activity #3: Registration



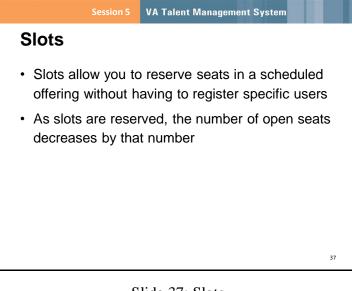


Activity #3: Registration

Register users for the scheduled offering you created:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for the scheduled offering created (Use "Exact" and the Scheduled Offering ID you created, or just use Recents or Bookmarks).
- 3. Select the **Registration** section of the **Related** area.
- 4. Select the Add Users button and choose Add Users.
- 5. Enter search criteria to search for users; User ID contains "Test."
- 6. Select Search.
- 7. Select the **Add** checkbox next to the user you want to register.
- 8. Select Add.
- 9. Confirm that the user has been added by verifying the user's name has been added in the **Enrolled** section.





Slide 37: Slots



Slide 37: Demonstration: Slots





Demonstration: Slots

- 1. Log in to the VA TMS to show slots.
- 2. Select the **Add to Registration Menu** button and select **Add Slots** from the drop-down menu.
- 3. Once slots are reserved, the number of open seats decreases by that number. For example, if there are 15 seats available in the class and the admin reserves three slots, 12 seats remain available for other users.





Slide 39: Activity #4: Slots





Activity #4: Slots

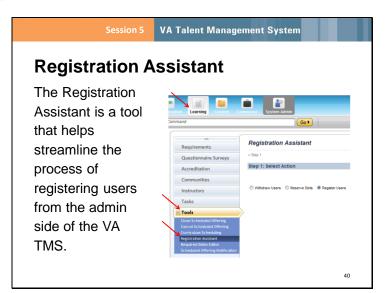
Reserving slots for a scheduled offering:

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in the Create a Scheduled Offering activity.
- 3. Select **Search**.
- 4. Select the **scheduled offering ID** link to access the record in edit mode.
- 5. Select the **Registration** tab from the **Related** area.
- 6. Select Add to Registration menu.
- 7. Select **Add Slots** from the drop-down menu.
- 8. Select an organization for which to reserve the slots.
- 9. Enter the number of slots to be reserved for the organization.
- 10. Enter the reservations date (defaults to current date).
- 11. Enter the reservation time (defaults to current time).
- 12. Select Save.



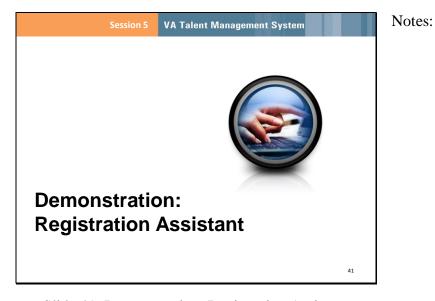
The Job Aid: Registration Management is available in the VA TMS.





Notes:

Slide 40: Registration Assistant



Slide 41: Demonstration: Registration Assistant





Demonstration: Registration Assistant

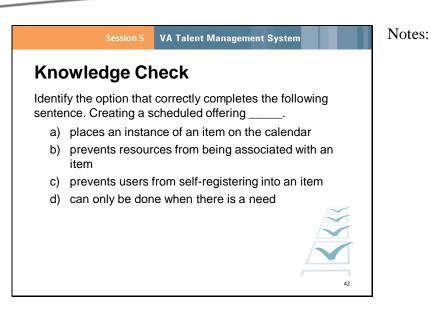
Navigate to **Learning > Tools > Registration Assistant** to access the tool.

This tool can be useful for administrators who have the responsibility of registering users for offerings but don't have any setup or maintenance responsibilities of the offering itself.

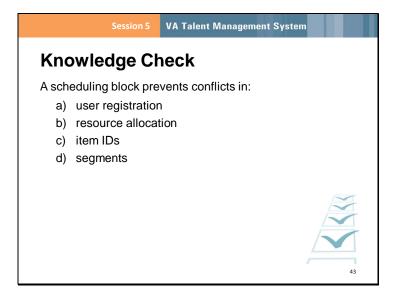


The Job Aid: Registration Assistant Tool is available in the VA TMS.





Slide 42: Knowledge Check



Slide 43: Knowledge Check



1.5 Lesson 4: Copy and Cancel Scheduled Offerings



Slide 44: Lesson 4: Copy and Cancel Scheduled Offerings

Lesson 4 Objectives

After completing this lesson, you will be able to:

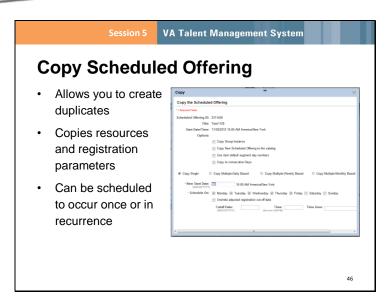
Describe the options for copying scheduled offerings

Discuss the benefits of using the Copying Scheduled Offerings tool

Copy a scheduled offering

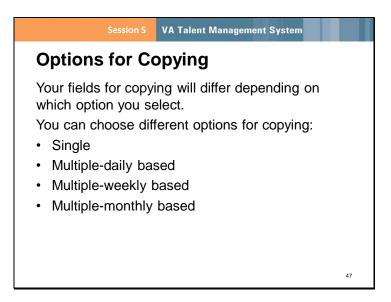
Slide 45: Lesson 4 Objectives





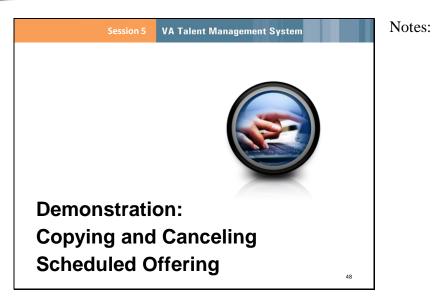
Notes:

Slide 46: Copy Scheduled Offering



Slide 47: Options for Copying





Slide 48: Demonstration: Copying and Canceling Scheduled Offerings

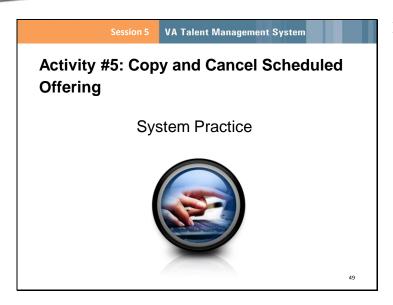




Demonstration: Copying and Canceling Scheduled Offering

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in previous activity.
- 3. Select the **Copy** link in the **Actions** area of the record.
- 4. Select the **Copy Multiple–Monthly Based** radio button.
- 5. Enter a new start date in the **New Start Date** textbox.
- 6. Enter "1" in the **Schedule every** ___ month(s) field.
- 7. Select the **End after** ___ **schedules** radio button.
- 8. Enter "3" in this field.
- 9. Check the **Include Registration Cut-off Date** checkbox.
- 10. Select **Next**.
- 11. On the **Confirmation** screen, check the **Send Notification** checkbox.
- 12. Select **Copy**. Note the new scheduled offering IDs and start dates.
- 13. Cancel one of the scheduled offerings you just copied.
- 14. Enter search criteria to search for and locate one of the scheduled offerings just copied.
- 15. Select **Cancel** from the **Actions** area of the Scheduled Offering record.
- 16. Select **Next** twice.
- 17. Choose the appropriate Post Cancellation Action Settings.
- 18. Select **Next** again.
- 19. On the **Confirmation** screen, select **Finish**.





Slide 49: Activity #5: Copy and Cancel Scheduled
Offering

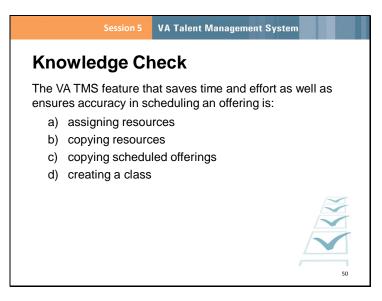




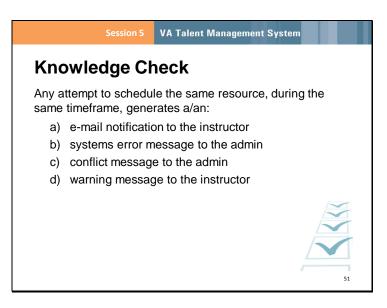
Activity #5: Copy and Cancel Scheduled Offering

- 1. Navigate to **Learning > Scheduled Offerings**.
- 2. Enter search criteria to search for and locate the scheduled offering created in previous activity.
- 3. Select the **Copy** link in the **Actions** area of the record.
- 4. Select the **Copy Multiple–Monthly Based** radio button.
- 5. Enter a new start date in the **New Start Date** textbox.
- 6. Enter "1" in the Schedule every ___ month(s) field.
- 7. Select the **End after** ____ **schedules** radio button.
- 8. Enter "3" in this field.
- 9. Check the **Include Registration Cut-off Date** checkbox.
- 10. Select **Next**.
- 11. On the Confirmation screen, check the **Send Notification** checkbox.
- 12. Select **Copy**. Note the new scheduled offering IDs and start dates.
- 13. Cancel one of the scheduled offerings you just copied.
- 14. Enter search criteria to search for and locate one of the scheduled offerings just copied.
- 15. Select **Cancel** from the **Actions** area of the Scheduled Offering record.
- 16. Select Next twice.
- 17. Choose the appropriate Post Cancellation Action Settings.
- 18. Select **Next** again.
- 19. On the **Confirmation** screen, select **Finish**.





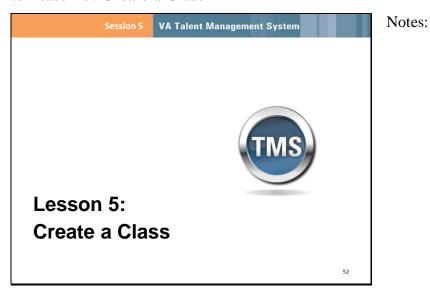
Slide 50: Knowledge Check



Slide 51: Knowledge Check



1.6 Lesson 5: Create a Class



Slide 52: Lesson 5: Create a Class

Lesson 5 Objectives

After completing this lesson, you will be able to:

Describe the benefits of grouping users into a class

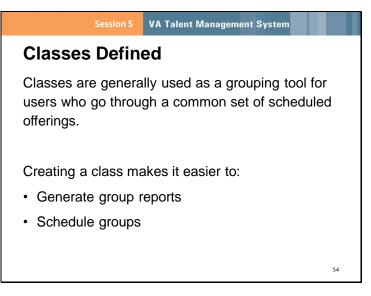
Discuss the process of adding a new class

Explain the tabs, within the Classes tool, to view and edit

Describe the functions, within the Users tab, to add, remove, or update existing users

Slide 53: Lesson 5 Objectives





Slide 54: Classes Defined



Slide 55: Demonstration: Group Instance





Demonstration: Group Instance

You can use group instances to create groups of similar scheduled offerings (for example, those that are taught at the same location, to a certain audience, or for a specific purpose) so that you can easily locate or report on them.

Steps for creating a group instance:

- 1. Go to **Learning** > **Group Instances** > **Add New** or enter **Add Group Instance** into command search bar.
- 2. Choose a curriculum, if applicable.
- 3. Select a **Projected Start** and **End Date**, if applicable.
- 4. Select **Add**.
- 5. Use the **Offerings** tab from the main record to select the individual scheduled offerings to add to the group instance.





Slide 56: Activity #6: Group Instance



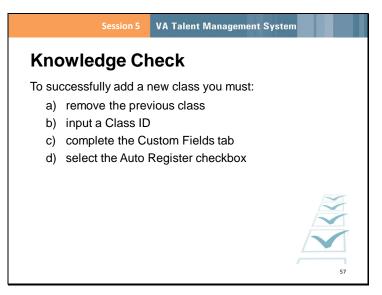


Activity #6: Group Instance

Select one or more of the activities you would like to complete as added practice:

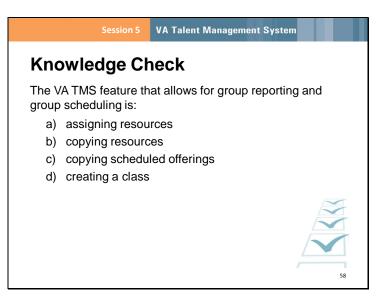
- Create a scheduled offering and assign instructors, location, and facility
- Add a class to a scheduled offering





Notes:

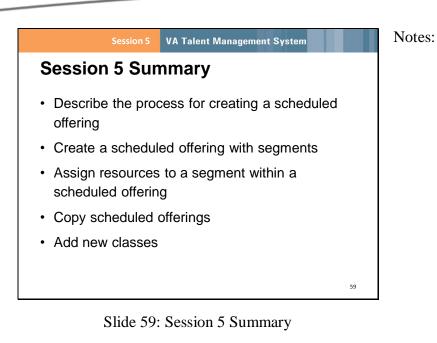
Slide 57: Knowledge Check



Notes:

Slide 58: Knowledge Check





Session 6 Preview

• Title: Learning Evaluation

• Lessons:

1. The Evaluation Process

2. Item Evaluation

3. Learning Evaluation

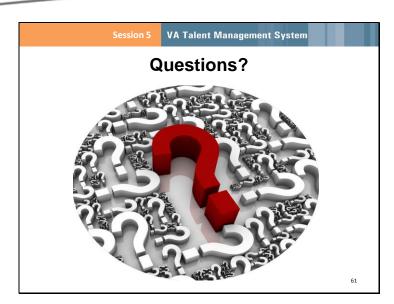
4. Follow-Up Evaluation

5. User Survey Completion

6. Evaluation Reports

Slide 60: Session 6 Preview





Slide 61: Questions?